



## **RICHARD MARX**

### **City of Madison, Wisconsin**

Rick Marx is the meter operations unit supervisor for the City of Madison Water Utility (MWU). He received an Associates Degree in resource Management from Madison Area Technical College, and joined the Madison Water Utility in 2003 as a meter technician. He has tested and repaired thousands of water meters of all different sizes and types.

Rick was deeply involved in the planning and implementation of the MWU AMI project H2O in 2013. In 2016, he took over customer meter testing operations for MWU and began to focus on how meter accuracy affects water balance and informs asset management. Since then, Rick has lead the effort to develop MWU's water efficiency team tasked with performing audits and developing recommendations to reduce non-revenue water. Rick serves on the WI AWWA water efficiency team as well as Badger Meter's customer advisory board.